

THE GDPR

PCLOUD'S ROAD TO FULL COMPLIANCE



pCloud

WHAT IS THE GDPR?

A WAY TO STRENGTHEN DATA PRIVACY

The General Data Protection Regulation is a unified framework of data privacy rules, accepted by the European Union in April 2016.

It replaces the 1995 Data Protection Directive, in aims to give users more control over their **PERSONAL DATA** and unify regulations across all 28 EU member states.

**As of May 25, 2018,
the GDPR has become a fact!**



WHAT IS PERSONAL DATA?

ANY INFORMATION RELATING TO AN IDENTIFIED OR IDENTIFIABLE NATURAL PERSON

An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

[More GDPR terms](#)

SOME OF THE WAYS THE GDPR EXPANDS YOUR PERSONAL PRIVACY:



BREACH NOTIFICATION

Be entitled to receive real-time notifications from your service provider, in case of a data breach.



RIGHT TO ACCESS

Confirm how your personal information is processed, where and for what purpose.



RIGHT TO BE FORGOTTEN

Have all your personal information deleted from a service upon request and forbid further dissemination.

[Learn more](#)

AT P CLOUD

**WE RESPECT AND PROTECT
YOUR PRIVACY.**

**OUR LEGAL AND SECURITY TEAMS HAVE MADE SURE P CLOUD HAS TAKEN ALL THE
NECESSARY STEPS TO MEET FULL GDPR COMPLIANCE.**

DATA PROTECTION

Our data center are chosen following intense risk assessment processes that have proven the quality and reliability of our service. This includes selecting of the highest level of physical and technical security application, to ensure full data security compliance.

pCloud hosts user data through a leading certified data center via colocation. We are compliant under ISO 9001:2008 and 27001:2013 certificates for Quality Management and Data Management Systems. In addition, pCloud's quality management systems are validated by an independent third party certification authority, with the aim to provide a solid scalable framework for managing the company's activities.



ISO 27001:2013

THE LEADING AND MOST UPDATED
INFORMATION SECURITY MANAGEMENT
STANDARD IN THE WORLD.

The basic objective of ISO 27001 is to help establish and maintain an effective Information Security Management system that has a defined continual improvement approach, which can grow and change along with the business and the technologies used.

Its scope includes monitoring, management and security of pCloud's Internal Data Bases and Users' Data.

pCloud as a service hosts user data through a leading certified data center, certified for SSAE 16 SOC 1, Type II ensuring the highest levels of security. When using the pCloud service your data is transferred to our outsourced servers via TLS/SSL protocol and is copied on at least three server locations.

[Learn more](#)

REGARDLESS OF YOUR PLOUD PLAN,

YOUR DATA STAYS SECURE.

The files you store in pCloud are secured with 256-bit AES encryption during and after transfer. In addition, upon transfer, pCloud also applies TLS/SSL channel protection.

If your pCloud account is closed, we may take steps to mask Personal Data and other information, but we reserve our ability to retain and access the data for so long as required to comply with applicable laws.

[**Your Privacy Options**](#)



CLIENT-SIDE ENCRYPTION

**ENCRYPTION HAS BECOME A BENCHMARK
FOR SECURITY.**

“Client-side” refers to the moment when your files are actually encrypted. Your files are encrypted on your device, before any transfer operation is initiated.

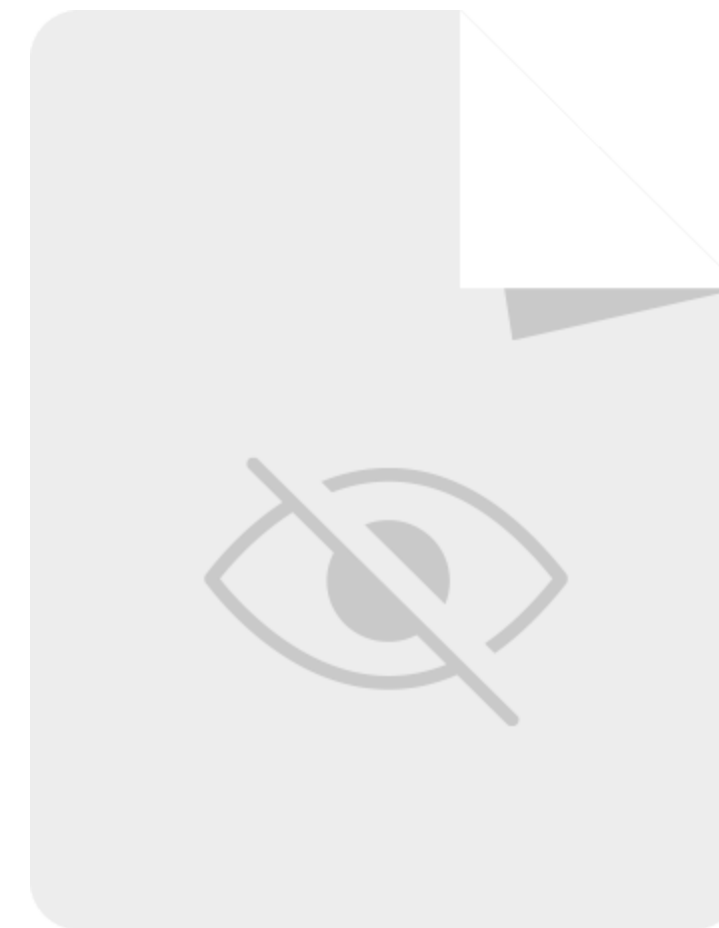
pCloud Crypto uses client-side encryption to ensure an additional layer of security. This means that, upon transfer, your data is already protected, preventing the chance of data leaks, or unauthorized access.

ZERO- KNOWLEDGE

PRIVACY POLICY

Once a password is created in a zero-knowledge environment no copies of personal keys and passwords are stored on the servers of the company. As such, the company has no way to access and know what kind of information you have in your account, making you fully in control over your data.

Neither pCloud as a service provider, nor any authority or service will ever have access to your encrypted files. We do not store your Crypto Pass on our servers, which means that you're the one in charge.



WORKING TOGETHER TO PROTECT YOUR PERSONAL DATA

OUR COMMITMENT TO PROTECTING OUR USERS' PERSONAL DATA LIES IN EVERY STEP AND
DECISION WE TAKE. FOR MORE INFORMATION, LET'S GET IN TOUCH
AT **PRIVACY@PCLOUD.COM**.